

For over 50 years GAR Products® has been committed to delivering extraordinary quality in every chair we make. We pay attention to detail in every step of the manufacturing process, using the best materials and techniques available today. We build our product to perform like no other on the market.

## INDOOR FURNITURE

GAR Products® warrants all standard indoor wood furniture for a period of ten (10) years to be free from structural defects in frame material and craftsmanship under normal use and service.

## INDOOR TABLE BASES

GAR Products® warrants all standard indoor table bases for a period of ten (10) years to be free from structural defects in frame material and craftsmanship under normal use and service.

## INDOOR TABLE TOPS

GAR Products® warrants all standard indoor table tops for a period of one (1) year to be free from structural defects in material and craftsmanship under normal use and service.

## CUSTOM PRODUCT

Custom ordered and/or designed product not otherwise identified explicitly in the product guide or 4 seasons catalog is warranted for a period of three (3) years to be free from structural defects in frame material and craftsmanship under normal use and service.

## 4 SEASONS INDOOR/OUTDOOR STANDARD PRODUCT

GAR Products® warrants all 4 Seasons indoor/outdoor furniture for a period of three (3) years to be free from structural defects, and woven material on outdoor products for a period of one (1) year to be free from defects under normal use and service.

## 4 SEASONS OUTDOOR TABLE TOPS

GAR Products® warrants all Acrylic table tops for a period of one (1) year to be free from structural defects in material and craftsmanship under normal use and service. GAR Products® warrants all Synthetic and Genuine teak tops for a period of three (3) years to be free from structural defects in material and craftsmanship under normal use and service.

## UPHOLSTERY MATERIAL

All indoor and outdoor upholstery materials are covered solely by the corresponding upholstery manufacturer's warranty.

## FLAT® TECHNOLOGY

Table bases are warranted for a period of ten (10) years to be free from structural defects in frame material and craftsmanship. The Flat® Pad Insert is warranted for one (1) year under normal use and service.

## FREE MAINTENANCE

Periodic maintenance is required for all chairs, barstools, table tops and bases to ensure longevity and customer satisfaction. As a value added benefit to our customers, GAR Products® offers assistance in the maintenance of their furniture. The factory will tighten, re-glue, re-glide and re-pin at our expense. The customer is responsible only for the freight charges in and out of the factory.

## REPLACEMENT OR REPAIR

If a product is found to be defective in material or craftsmanship (indoor furniture) or found to have a structural defect (outdoor furniture) within the warranty period described, and if the product or component has been properly installed and maintained by the purchaser, GAR Products® will, at its option, replace or repair the product or component without charge. GAR Products® warranty will not apply to any product which has been repaired or altered by anyone other than the manufacturer. The factory will not assume labor charges for unauthorized field repairs unless agreed to in writing by the factory prior to the repairs being done.

## LIMITS OF LIABILITY

The extent of GAR Products® liability is limited to the purchase price of the products sold. In no event shall GAR Products® be liable for injury, loss or damage, whether direct, consequential or incidental, to persons or property arising out of the purchaser's use, or of any inability to use said products.

## WARRANTY CLAIMS

All furniture manufactured by GAR Products® contains an official production date label. Any product without the above mentioned label will void the product's warranty. This warranty does not apply to modified products or components or to those damaged by accident, abuse, neglect or misuse. Under the above mentioned warranty, any product that is damaged during use and the customer desires an inspection and/or repairs, the customer must contact the Returns Department for a Returns Authorization number and return the product to GAR Products® freight prepaid. After a thorough and fair inspection, if deemed defective, GAR Products® will stand behind the product and repair/replace the product at no charge. Additionally, the factory will reimburse the customer for any freight charges incurred (with valid proof of payment) from returning the product to GAR Products®. If the damage is determined to be due to improper use or undetected freight damage, the customer is fully responsible for the replacement/repair and freight of the product.

